



GAMING LEADER HITS THE DIGITAL ORDERING JACKPOT WITH TACIT



THE OPPORTUNITY

North America's leading provider of casino gaming experiences partnered with Tacit and launched a mobile ordering app, digital payments, and unparalleled digital ordering conveniences across 36 properties and 101 restaurants/outlets—and counting. This has enabled them to optimize food & beverage operations and allow their team members to focus on hospitality.

KEY HIGHLIGHTS

With 50+ years in gaming, the company chose Tacit, a leading omnichannel software solution provider for the leisure, entertainment, and hospitality industries. Tacit's digital ordering platform integrates seamlessly with their Property Management System (PMS), Point-of-Sale (POS) system, payment partners, loyalty programs, and Players Card.

The native mobile app, powered by Tacit, allows guests and gamers to view menus, order and customize meals, access their digital wallets, unlock their hotel rooms, earn/redeem rewards, and more.

Additional digital ordering services at select properties include:

- On-demand beverage ordering on gaming floor
- Self-service kiosks in food courts & restaurants
- Website ordering
- Amazon Just Walk Out technology
- QR code ordering with support for room service and table service

The gaming operator has benefited from Tacit's hands-on customer support, and deep knowledge of their POS and PMS systems, ensuring quick resolutions, expert advice, and reliable performance.





SUMMARY

With their seamless integrations and strategic partnerships, Tacit helps North America's leading provider of integrated entertainment, sports content, and casino gaming experiences:

- Provide guests a frictionless, order from
 - anywhere experience—poolside, gaming floor, hotel rooms, restaurants—with QR codes and seat numbers for delivery
 - Improve operational efficiency, order accuracy, and speed of service reducing guest wait times
- Streamline operations with real-time PMS,
 - POS, payment, loyalty, and Players Card integration
- Deliver a consistent omnichannel ordering
 - experience across 36 properties and 101 restaurants/outlets
- Connect every digital order to their loyalty
 - and Players Card programs ensuring guests are able to earn/redeem rewards effortlessly
 - Capture analytical insights and reports to drive business decisions and revenue



Leading digital ordering technology solution provider for Leisure, Entertainment, and Hospitality. To learn more, visit <https://tacitcorporation.com>.

